

## **International Call Rates**

Cost Per Min	Country	Information about Rates
0.828	Afghanistan	Rates are charged per minute.
0.132	Alaska	Rates are charged per minute.
0.348	Albania	Rates are charged per minute.
0.57	Albania-Mobile	Rates are charged per minute.
0.348	Algeria	Rates are charged per minute.
0.348	Algeria-Mobile	Rates are charged per minute.
0.228	American Samoa	Rates are charged per minute.
0.108	Andorra	Rates are charged per minute.
0.468	Andorra-Mobile	Rates are charged per minute.
0.468	Angola	Rates are charged per minute.
0.588	Angola-Mobile	Rates are charged per minute.
0.468	Anguilla	Rates are charged per minute.
4.476	Antarctica	Rates are charged per minute.
0.468	Antigua & Barbuda	Rates are charged per minute.
0.0948	Argentina	Rates are charged per minute.
0.372	Argentina-Mobile	Rates are charged per minute.
0.348	Armenia	Rates are charged per minute.
0.588	Armenia-Mobile	Rates are charged per minute.
0.348	Aruba	Rates are charged per minute.
0.948	Ascension Island	Rates are charged per minute.
0.0336	Austria	Rates are charged per minute.
0.4116	Austria-Mobile	Rates are charged per minute.
0.468	Azerbaijan	Rates are charged per minute.
0.468	Azerbaijan-Mobile	Rates are charged per minute.
0.228	Bahamas	Rates are charged per minute.
0.588	Bahrain	Rates are charged per minute.
0.348	Bangladesh	Rates are charged per minute.
0.468	Bangladesh-Mobile	Rates are charged per minute.
0.468	Barbados	Rates are charged per minute.
0.588	Belarus	Rates are charged per minute.
0.588	Belarus-Mobile	Rates are charged per minute.
0.048	Belgium	Rates are charged per minute.
0.588	Belgium-Mobile	Rates are charged per minute.
0.468	Belize	Rates are charged per minute.
0.348	Benin	Rates are charged per minute.
0.228	Bermuda	Rates are charged per minute.
0.468	Bhutan	Rates are charged per minute.
0.348	Bolivia	Rates are charged per minute.
0.348	Bolivia-Mobile	Rates are charged per minute.
0.468	Bosnia	Rates are charged per minute.

0.588	Bosnia-Mobile	Rates are charged per minute.
0.348	Botswana	Rates are charged per minute.
0.348	Botswana-Mobile	Rates are charged per minute.
0.1176	Brazil	Rates are charged per minute.
0.348	Brazil-Mobile	Rates are charged per minute.
0.45	British Virgin Islds	Rates are charged per minute.
0.168	Brunei	Rates are charged per minute.
0.168	Brunei-Mobile	Rates are charged per minute.
0.168	Bulgaria	Rates are charged per minute.
0.792	Bulgaria-Mobile	Rates are charged per minute.
0.468	Burkina Faso	Rates are charged per minute.
0.348	Burundi	Rates are charged per minute.
0.588	Cambodia	Rates are charged per minute.
0.588	Cambodia-Mobile	Rates are charged per minute.
0.588	Cameroon	Rates are charged per minute.
0.024	Canada	Rates are charged per minute.
0.0948	Canary Islands	Rates are charged per minute.
0.708	Cape Verde Islands	Rates are charged per minute.
0.348	Cayman Islands	Rates are charged per minute.
0.468	Cent. African Rep.	Rates are charged per minute.
0.708	Chad	Rates are charged per minute.
0.0948	Chile	Rates are charged per minute.
0.468	Chile-Mobile	Rates are charged per minute.
0.0156	China	Rates are charged per minute.
0.0156	China-Mobile	Rates are charged per minute.
0.228	Colombia	Rates are charged per minute.
0.828	Comoros	Rates are charged per minute.
0.348	Congo	Rates are charged per minute.
1.188	Cook Islands	Rates are charged per minute.
0.168	Costa Rica	Rates are charged per minute.
0.168	Costa Rica-Mobile	Rates are charged per minute.
0.168	Croatia	Rates are charged per minute.
0.444	Croatia-Mobile	Rates are charged per minute.
1.788	Cuba	Rates are charged per minute.
0.228	Cyprus	Rates are charged per minute.
0.348	Cyprus-Mobile	Rates are charged per minute.
0.084	Czech Republic	Rates are charged per minute.
0.468	Czech Republic-Mob	Rates are charged per minute.
0.0336	Denmark	Rates are charged per minute.
0.468	Denmark-Mobile	Rates are charged per minute.
2.244	Diego Garcia	Rates are charged per minute.

0.948	Djibouti	Rates are charged per minute.
0.828	Djibouti-Mobile	Rates are charged per minute.
0.468	Dominica	Rates are charged per minute.
0.348	Dominican Republic	Rates are charged per minute.
1.116	East Timor	Rates are charged per minute.
2.892	East Timor-Mobile	Rates are charged per minute.
0.468	Ecuador	Rates are charged per minute.
0.492	Ecuador-Mobile	Rates are charged per minute.
0.468	Egypt	Rates are charged per minute.
0.348	Egypt-Mobile	Rates are charged per minute.
0.348	El Salvador	Rates are charged per minute.
0.348	El Salvador-Mobile	Rates are charged per minute.
5.388	EMSAT	Rates are charged per minute.
0.708	Equatorial Guinea	Rates are charged per minute.
0.828	Eritrea	Rates are charged per minute.
0.0948	Estonia	Rates are charged per minute.
0.588	Estonia-Mobile	Rates are charged per minute.
0.948	Ethiopia	Rates are charged per minute.
1.188	Ethiopia-Mobile	Rates are charged per minute.
1.548	Falkland Islands	Rates are charged per minute.
0.468	Faroe Islands	Rates are charged per minute.
0.4956	Fiji	Rates are charged per minute.
0.708	Fiji-Mobile	Rates are charged per minute.
0.15	Finland	Rates are charged per minute.
0.468	Finland-Mobile	Rates are charged per minute.
0.0336	France	Rates are charged per minute.
0.468	France-Mobile	Rates are charged per minute.
0.708	French Guiana	Rates are charged per minute.
0.588	French Polynesia	Rates are charged per minute.
0.348	Gabon	Rates are charged per minute.
0.588	Gambia	Rates are charged per minute.
0.288	Georgia	Rates are charged per minute.
0.348	Georgia-Mobile	Rates are charged per minute.
0.03	Germany	Rates are charged per minute.
0.588	Germany-Mobile	Rates are charged per minute.
0.348	Ghana	Rates are charged per minute.
0.348	Ghana-Mobile	Rates are charged per minute.
0.108	Gibraltar	Rates are charged per minute.
0.912	Gibraltar-Mobile	Rates are charged per minute.
0.024	Greece	Rates are charged per minute.
0.444	Greece-Mobile	Rates are charged per minute.

1.188	Greenland	Rates are charged per minute.
0.468	Grenada	Rates are charged per minute.
0.696	Guadeloupe	Rates are charged per minute.
0.588	Guadeloupe-Mobile	Rates are charged per minute.
0.108	Guam	Rates are charged per minute.
0.948	Guantanamo Bay	Rates are charged per minute.
0.348	Guatemala	Rates are charged per minute.
0.348	Guatemala-Mobile	Rates are charged per minute.
0.348	Guinea	Rates are charged per minute.
1.788	Guinea Bissau	Rates are charged per minute.
2.268	Guinea Bissau-Mobile	Rates are charged per minute.
0.708	Guyana	Rates are charged per minute.
0.708	Guyana-Mobile	Rates are charged per minute.
0.504	Haiti	Rates are charged per minute.
0.588	Haiti-Mobile	Rates are charged per minute.
0.0504	Hawaii / Midway	Rates are charged per minute.
0.828	Honduras	Rates are charged per minute.
0.828	Honduras-Mobile	Rates are charged per minute.
0.03	Hong Kong	Rates are charged per minute.
0.066	Hong Kong-Mobile	Rates are charged per minute.
0.108	Hungary	Rates are charged per minute.
0.588	Hungary-Mobile	Rates are charged per minute.
0.108	Iceland	Rates are charged per minute.
0.588	Iceland-Mobile	Rates are charged per minute.
0.0348	India	Rates are charged per minute.
0.0348	India-Mobile	Rates are charged per minute.
0.1596	Indonesia	Rates are charged per minute.
0.348	Indonesia-Mobile	Rates are charged per minute.
1.536	Inmarsat - Global	Rates are charged per minute.
11.424	Inmarsat - ISDN	Rates are charged per minute.
2.076	Inmarsat - Voice	Rates are charged per minute.
8.388	Inmarsat SNAC	Rates are charged per minute.
8.388	Inmarsat(Atlantic-E)	Rates are charged per minute.
8.388	Inmarsat(Atlantic-W)	Rates are charged per minute.
8.388	Inmarsat(Indian))	Rates are charged per minute.
8.388	Inmarsat(Pacific)	Rates are charged per minute.
0.348	Iran	Rates are charged per minute.
0.348	Iran-Mobile	Rates are charged per minute.
1.188	Iraq	Rates are charged per minute.
0.03	Ireland	Rates are charged per minute.
0.588	Ireland-Mobile	Rates are charged per minute.

6.768	Iridium 8816	Rates are charged per minute.
11.976	Iridium 8817	Rates are charged per minute.
0.0336	Israel	Rates are charged per minute.
0.1596	Israel-Mobile	Rates are charged per minute.
0.0336	Italy	Rates are charged per minute.
0.588	italy-Mobile	Rates are charged per minute.
0.468	lvory Coast	Rates are charged per minute.
0.588	Ivory Coast-Mobile	Rates are charged per minute.
0.228	Jamaica	Rates are charged per minute.
0.468	Jamaica-Mobile	Rates are charged per minute.
0.0336	Japan	Rates are charged per minute.
0.348	Japan-Mobile	Rates are charged per minute.
0.468	Jordan	Rates are charged per minute.
0.588	Jordan-Mobile	Rates are charged per minute.
0.468	Kazakhstan-Mobile	Rates are charged per minute.
0.468	Kenya	Rates are charged per minute.
0.828	Kenya-Mobile	Rates are charged per minute.
1.5	Kiribati	Rates are charged per minute.
1.548	Korea North	Rates are charged per minute.
0.0336	Korea South	Rates are charged per minute.
0.1176	Korea South-Mobile	Rates are charged per minute.
0.228	Kuwait	Rates are charged per minute.
0.228	Kuwait-Mobile	Rates are charged per minute.
0.348	Kyrgyzstan	Rates are charged per minute.
0.348	Kyrgyzstan-Mobile	Rates are charged per minute.
0.348	Laos	Rates are charged per minute.
0.348	Latvia	Rates are charged per minute.
0.588	Latvia-Mobile	Rates are charged per minute.
0.348	Lebanon	Rates are charged per minute.
0.588	Lebanon-Mobile	Rates are charged per minute.
0.534	Lesotho	Rates are charged per minute.
0.672	Lesotho-Mobile	Rates are charged per minute.
0.468	Liberia	Rates are charged per minute.
0.348	Libya	Rates are charged per minute.
0.912	Liechtenstein	Rates are charged per minute.
0.972	Liechtenstein-Mobile	Rates are charged per minute.
0.396	Lithuania	Rates are charged per minute.
0.348	Lithuania-Mobile	Rates are charged per minute.
0.0948	Luxembourg	Rates are charged per minute.
0.468	Luxembourg-Mobile	Rates are charged per minute.
0.168	Macau	Rates are charged per minute.

0.468	Macedonia	Rates are charged per minute.
0.708	Macedonia-Mobile	Rates are charged per minute.
0.588	Madagascar	Rates are charged per minute.
0.588	Madagascar-Mobile	Rates are charged per minute.
0.276	Malawi	Rates are charged per minute.
0.372	Malawi-Mobile	Rates are charged per minute.
0.0336	Malaysia	Rates are charged per minute.
0.0756	Malaysia-Mobile	Rates are charged per minute.
0.708	Maldives	Rates are charged per minute.
0.588	Mali	Rates are charged per minute.
0.588	Mali-Mobile	Rates are charged per minute.
0.348	Malta	Rates are charged per minute.
0.666	Malta-Mobile	Rates are charged per minute.
0.828	Marshall Islands	Rates are charged per minute.
0.672	Martinique	Rates are charged per minute.
0.768	Martinique-Mobile	Rates are charged per minute.
0.708	Mauritania	Rates are charged per minute.
0.588	Mauritius	Rates are charged per minute.
0.348	Mayotte	Rates are charged per minute.
0.984	Mayotte-Mobile	Rates are charged per minute.
0.348	Mexico	Rates are charged per minute.
0.576	Mexico-Mobile	Rates are charged per minute.
0.708	Micronesia	Rates are charged per minute.
0.288	Moldova	Rates are charged per minute.
0.348	Moldova-Mobile	Rates are charged per minute.
0.168	Monaco	Rates are charged per minute.
0.624	Monaco-Mobile	Rates are charged per minute.
0.228	Mongolia	Rates are charged per minute.
0.588	Montserrat	Rates are charged per minute.
0.588	Morocco	Rates are charged per minute.
0.708	Morocco-Mobile	Rates are charged per minute.
0.348	Mozambique	Rates are charged per minute.
0.456	Mozambique-Mobile	Rates are charged per minute.
0.948	Myanmar	Rates are charged per minute.
0.348	Namibia	Rates are charged per minute.
0.612	Namibia-Mobile	Rates are charged per minute.
2.676	Nauru	Rates are charged per minute.
0.708	Nepal	Rates are charged per minute.
0.0672	Netherlands	Rates are charged per minute.
0.468	Netherlands Antilles	Rates are charged per minute.
0.468	Netherlands Ant-Mob	Rates are charged per minute.

0.708	Netherlands-Mobile	Rates are charged per minute.
0.828	New Caledonia	Rates are charged per minute.
0.828	New Caledonia-Mobile	Rates are charged per minute.
0.03	New Zealand	Rates are charged per minute.
0.276	New Zealand-Mobile	Rates are charged per minute.
0.468	Nicaragua	Rates are charged per minute.
0.468	Nicaragua-Mobile	Rates are charged per minute.
0.468	Niger	Rates are charged per minute.
0.228	Nigeria	Rates are charged per minute.
0.588	Nigeria-Mobile	Rates are charged per minute.
1.896	Niue	Rates are charged per minute.
2.148	Norfolk Island	Rates are charged per minute.
0.168	Northern Marianas	Rates are charged per minute.
0.0336	Norway	Rates are charged per minute.
0.468	Norway-Mobile	Rates are charged per minute.
0.468	Oman	Rates are charged per minute.
0.588	Pakistan	Rates are charged per minute.
0.708	Pakistan-Mobile	Rates are charged per minute.
1.944	Palau	Rates are charged per minute.
0.672	Palestine	Rates are charged per minute.
0.684	Palestine-Mobile	Rates are charged per minute.
0.228	Panama	Rates are charged per minute.
0.468	Panama-Mobile	Rates are charged per minute.
1.122	Papua New Guinea	Rates are charged per minute.
0.348	Paraguay	Rates are charged per minute.
0.468	Paraguay-Mobile	Rates are charged per minute.
0.168	Peru	Rates are charged per minute.
0.588	Peru-Mobile	Rates are charged per minute.
0.1848	Philippines	Rates are charged per minute.
0.2688	Philippines-Mobile	Rates are charged per minute.
0.0336	Poland	Rates are charged per minute.
0.588	Poland-Mobile	Rates are charged per minute.
0.0336	Portugal	Rates are charged per minute.
0.588	Portugal-Mobile	Rates are charged per minute.
0.0948	Puerto Rico	Rates are charged per minute.
0.828	Qatar	Rates are charged per minute.
0.828	Qatar-Mobile	Rates are charged per minute.
0.348	Reunion	Rates are charged per minute.
0.468	Reunion-Mobile	Rates are charged per minute.
0.348	Romania	Rates are charged per minute.
0.588	Romania-Mobile	Rates are charged per minute.

0.348	Russia	Rates are charged per minute.
0.468	Russia-Mobile	Rates are charged per minute.
0.468	Rwanda	Rates are charged per minute.
0.474	San Marino	Rates are charged per minute.
2.388	Sao Tome & Principe	Rates are charged per minute.
0.588	Saudi Arabia	Rates are charged per minute.
0.588	Saudi Arabia-Mobile	Rates are charged per minute.
0.468	Senegal	Rates are charged per minute.
0.588	Senegal-Mobile	Rates are charged per minute.
0.348	Serbia	Rates are charged per minute.
0.588	Serbia-Mobile	Rates are charged per minute.
0.588	Seychelles	Rates are charged per minute.
0.708	Sierra Leone	Rates are charged per minute.
0.708	Sierra Leone-Mobile	Rates are charged per minute.
0.03	Singapore	Rates are charged per minute.
0.024	Singapore-Mobile	Rates are charged per minute.
0.432	Slovakia	Rates are charged per minute.
0.588	Slovakia-Mobile	Rates are charged per minute.
0.66	Slovenia	Rates are charged per minute.
0.756	Slovenia-Mobile	Rates are charged per minute.
2.028	Solomon Islands	Rates are charged per minute.
1.548	Somalia	Rates are charged per minute.
0.0756	South Africa	Rates are charged per minute.
0.3612	South Africa-Mobile	Rates are charged per minute.
0.0336	Spain	Rates are charged per minute.
0.588	Spain-Mobile	Rates are charged per minute.
0.3276	Sri Lanka	Rates are charged per minute.
0.3276	Sri Lanka-Mobile	Rates are charged per minute.
2.364	St. Helena	Rates are charged per minute.
0.468	St. Kitts & Nevis	Rates are charged per minute.
0.588	St. Lucia	Rates are charged per minute.
0.624	St. Pierre	Rates are charged per minute.
0.468	St. Vincents	Rates are charged per minute.
0.588	Sudan	Rates are charged per minute.
0.708	Suriname	Rates are charged per minute.
0.708	Suriname-Mobile	Rates are charged per minute.
0.348	Swaziland	Rates are charged per minute.
0.0336	Sweden	Rates are charged per minute.
0.588	Sweden-Mobile	Rates are charged per minute.
0.0336	Switzerland	Rates are charged per minute.
0.708	Switzerland-Mobile	Rates are charged per minute.

0.468	Syria	Rates are charged per minute.
0.468	Syria-Mobile	Rates are charged per minute.
0.03	Taiwan	Rates are charged per minute.
0.228	Taiwan-Mobile	Rates are charged per minute.
0.336	Tajikistan	Rates are charged per minute.
0.588	Tanzania	Rates are charged per minute.
0.588	Tanzania-Mobile	Rates are charged per minute.
0.0408	Thailand	Rates are charged per minute.
0.588	Togo	Rates are charged per minute.
2.124	Tokelau	Rates are charged per minute.
0.792	Tonga	Rates are charged per minute.
0.84	Tonga-Mobile	Rates are charged per minute.
0.348	Trinidad & Tobago	Rates are charged per minute.
0.588	Tunisia	Rates are charged per minute.
0.348	Turkey	Rates are charged per minute.
0.468	Turkey-Mobile	Rates are charged per minute.
0.468	Turkmenistan	Rates are charged per minute.
0.576	Turks	Rates are charged per minute.
0.612	Turks-Mobile	Rates are charged per minute.
1.188	Tuvalu	Rates are charged per minute.
0.348	Uganda	Rates are charged per minute.
0.03	UK	Rates are charged per minute.
0.3936	UK-Mobile	Rates are charged per minute.
0.348	Ukraine	Rates are charged per minute.
0.348	Ukraine-Mobile	Rates are charged per minute.
1.008	UK-Service land	Rates are charged per minute.
0.588	United Arab Emirates	Rates are charged per minute.
0.588	United Arab-Mob	Rates are charged per minute.
0.348	Uruguay	Rates are charged per minute.
0.348	Uruguay-Mobile	Rates are charged per minute.
0.0204	USA	Rates are charged per minute.
0.348	Uzbekistan	Rates are charged per minute.
1.068	Vanuatu	Rates are charged per minute.
1.308	Vanuatu-Mobile	Rates are charged per minute.
0.168	Venezuela	Rates are charged per minute.
0.468	Venezuela-Mobile	Rates are charged per minute.
0.5796	Vietnam	Rates are charged per minute.
0.828	Vietnam-Mobile	Rates are charged per minute.
4.644	Wallis & Futuna	Rates are charged per minute.
0.828	Western Samoa	Rates are charged per minute.
0.468	Yemen	Rates are charged per minute.

0.828	Zaire	Rates are charged per minute.
0.228	Zambia	Rates are charged per minute.
0.366	Zambia-Mobile	Rates are charged per minute.
0.168	Zimbabwe	Rates are charged per minute.
0.774	Zimbabwe-Mobile	Rates are charged per minute.

## **BILLING**

We will bill you in advance for the minimum monthly charge and features and in arrears for calls. Your first bill will include charges for part of the month from when you took up your plan until the end of that billing cycle, as well as the minimum monthly charge in advance for the next billing cycle.

## **WE'RE HERE TO HELP**

If you have any questions, just call us on 1300 000 446 so we can serveyou better. Or you can visit us at http://www.ignitecorp.com.au for additional information, including to access information about your usage of the service.

## **COMPLAINTS**

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at http://www.ignitecorp.com.au
You can also contact the Telecommunications Industry
Ombudsman on 1800 062 058 or submit an enquiry at http://www.tio.com.au/

1300 000 446 www.ignitecorp.com.au

